



SERVICE BULLETIN

SP2016-005
 Revision 1
 November 16, 2016

Before performing any service always follow applicable safety precautions.

Cook and Hold Control Programming

Affected Products: Cook and hold control, stock code #431007
Affected Serial Range: Beginning with #42550, date code 1614
Related Issue #: SP2016-006

Issue Description:

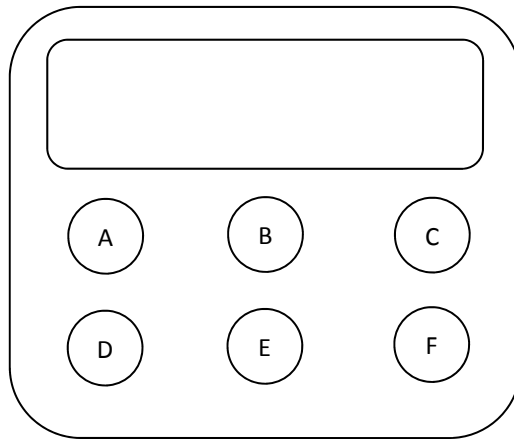
The background programming of the cook and hold control has changed. Previously each parameter had to be programmed for the intended application. Beginning with the above serial number, only the application is selected and all of the individual parameters are pre-programmed for the selected application. The base control includes all below applications, using the instructions the specific application is selected for the smoker.

Actions Required:

Model	Stock Code - Programmed Control	Control Application Code
Current gas rotisserie smokers, as well as all gas rotisserie smokers with a single-speed convection fan since 1998.	431020	020
SRG-400 (s/n G4000149 and after)	431024	024
230v gas rotisserie smokers w/reversed door switch function	431025	025
230v SRG-400 (s/n G4000149 and after)	431026	026
SC-200	431040	040
SC-200 w/meat probe	431041	041
SC-600	431042	040 *
SC-600 w/meat probe	431043	041 *
DH-65 (hold feature unavailable)	431050	050

* For a SC-600 the smoke time (Stme) setting in setup parameters should be changed to 18 hours.

Actions Required (continued):



To select an application:

1. The control must be in "IDLE".
2. Press and hold the C and F buttons for 15 seconds. Dashes will be displayed in the LED. NOTE: If the control had previously been set a for a DH-65, the display will show "M1" instead of dashes.
3. Press the D and E buttons for 5 seconds. "E TyPE" will be displayed in the LED.
4. Press the A button. The current programmed application will flash on the display.
5. Press the A button again to change the code.
6. Use buttons C and F to scroll through the code options.
7. Use the B button to select an application code. "Wait" will appear on the display, then the current programmed application will flash on the display.
8. To exit, press the B button twice. "IDLE" will be displayed.

Additional Comments:

- Code 01 is an open code and is not used for any model application.
- The application parameters can still be changed for each application. To access the application parameters, use buttons C and F to scroll through the settings and values after completing step 7 above. To change a parameter, use button A to select a parameter, buttons C and F to adjust the parameter and button B to save changes to the parameter.
- For SRG-400s prior to serial number G4000149 (with steam and two-speed convection fan) the base cook and hold control #431007 cannot be used. Control #431006 should be ordered.
- For SP-750s and SP-1000s with a two-speed convection fan the base cook and hold control #431007 cannot be used. Control #431022 should be ordered.

Secondary Distribution:

Service technicians within the Distributor's organization.

Service companies.

For Additional Information:

Southern Pride Technical Support: (800) 437-2679